

Brant Skills Centre Presents...

SKILLS AT WORK Series Point of Sale (POS) System Training



- Customer Service – Effective communication and dealing with customer difficulties
- Hands-on practice using retail and dining POS systems applicable to:
 - 1. Retail Stores** - including convenience, clothing and grocery stores.
 - Using the menu interface – purchases, refunds, returns & exchanges
 - In-counter scanner/scale
 - 2. Food Service** - including table service, bar/nightclub, & quick service (counter service & drive thru)
 - Using the menu interface – placing & modifying an order
 - Printing, splitting, & tendering a check; and so much more
 - Smart Serve training (optional May 26, 2015)



Registration is required – Limit of 10 people.

Start/End Date: Tuesday, May 5, 2015 – Thursday, May 21, 2015 (three weeks)

Schedule: 1:00 p.m. to 4:00 p.m. – Every Tuesday & Thursday (total of 18 hrs.)



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